

PREPAID CARD APPLICATION FORM

Please Insert
Applicant's
Passport
Size Photo
here

Cards Copy

Please select your desire card type VISA Hajj Card VISA Travel Card Others _____

PERSONAL DETAILS

Applicant Name: _____
 Name to be printed on Card (Maximum 19 characters) :

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 Date of Birth: _____ Sex: Male Female; Nationality: _____ NID Number: _____
 Father's Name: _____; Mother's Name: _____
 Marital Status: Married Unmarried Others _____ Spouse Name: _____
 Residence / Mailing Address: _____
 Permanent Address: _____
 Passport Number: _____; Expiry Date: _____ Issue Date: _____
 Mobile No: 1) _____ 2) _____; E-mail _____
 Profession: Salaried Self Employed Businessman Student Retired Lawyer Doctor Engineer Others: _____
 Company Name: _____; Designation: _____
 Nature of Business: _____; Contact No: _____
 Business Address: _____

IDENTITY & ADDRESS PROOF

Please submit any one of the following valid document and tick against the document attached.

- **Identity Proof:** Valid Passport NID Card Driving License Birth Certificate (in that case additional Photo ID is required)
- **Address Proof:** Utility Bill (WASA/DESA/DESCO/Gas Bill/BTTB/Post Paid Connection) Birth Certificate Driving License

NOMINEE INFORMATION

Name: _____, Date of Birth: _____, Relationship with Applicant _____

BANK ACCOUNT INFORMATION (if any)

Bank Name: _____, Account Number: _____, Branch Name: _____

MODE OF PAYMENT

Auto Debit from SBL CASA Account Account Number: _____ Branch Name: _____
 Cash payment Cheque: Branch Name _____, Cheque No: _____, Amount: _____
 Payment for Local: BDT International: BDT _____ @ _____ = USD: _____

Declaration: I have read, understood and hereby agree to abide by the terms & conditions (mentioned 1st & 2nd Page of this form) in relation to the usage, rules & regulations and other statutory requirements in respect to the SBL VISA Prepaid Card. I confirm that above information is true and correct. I agree to be responsible for all transactions through this prepaid card & I acknowledge receipt of prepaid card and PIN.

Customer Signature & Date _____, **Signature Verified by(Branch)** _____

BRANCH USE ONLY

Prepaid Card Number:

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 Initial Deposit: _____
 Prepaid Card total loaded amount in BDT _____ X Exchange rate _____ = USD _____
 Issuing Fee: BDT _____ + 15% VAT _____ = BDT _____
 • KYC (Know Your Customer) Completed Not Completed • Customer Physically: Present Not Present

Authorized by (Seal, Sign & Date) _____, **Approved by Operations Manager/Branch Manager (Seal, Sign & Date):** _____

CARDS USE ONLY

Prepaid Card number: _____ Date of Issuance: _____
 Input Date: _____ Code: _____ All identification documents & forms received in order: Yes No

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Standard Bank Limited Prepaid Card Terms & Conditions

The Standard Bank Limited (SBL) Prepaid Card will be known as valid SBL Prepaid Card issued to applicants to avail services related to drawing cash from ATMs and/or to purchase from merchants with electronic Point of Sales (POS) terminal displaying Visa logo. The necessary Personal Identification Number (PIN) for the Prepaid Card will be provided by SBL. The receipt of the card will be known as the Cardholder and he/she will be the user of the Prepaid Card. Card Account means the account which is maintained by SBL in the name of the Cardholder. Please advise the bank of any discrepancies within 30 days of card transaction(s). In the absence to do so, transaction(s) will be considered as valid transaction.

- **Enquiries:** For any general enquiries, contact at 24/7 card-customer service number 01713186883, 02-9513930 or visit any Standard Bank Limited Branch(s).
- **Card Validity:** The Standard Bank Prepaid Card is valid for outside of Bangladesh (Travel Card, Hajj Card and other Cards issued against TQ/Hajj Quota). Any attempt to use Hajj Prepaid Card outside Saudi Arabia will make the USD Prepaid Card facility liable for suspension instantly. Standard Bank prohibits the use of this USD Prepaid Card for online transactions.
- **Cash Advance:** For every cash advance facilities there is a transaction fee of 1% or USD 2 which one is higher.
- **Exchange Rate and Conversion:** All transactions will be converted into US Dollar as at the date they are processed by Visa International in accordance with its rules. Accordingly the conversion rate may differ from in the country where the transaction occurred.
- **Lost or Stolen Card:** If your Prepaid Card gets lost, Stolen or snatched away it should be reported immediately to 24/7 SBL Card-Customer Service numbers: 01713186883, 02-951393 else Card holder will liable for any card transactions.
- **Card Replacement:** Replacement card will be issued on request of the Cardholder in case of loss/damage of his/ her Prepaid Card. Charge of BDT 400 will be levied for the replacement of card.
- **Dispute:** All disputes must be brought to the attention of the Card Division within 30 days from the transaction date. If you believe that an error has occurred you should contact Card Division immediately. All disputes are subject to jurisdiction of courts of law in Bangladesh and or VISA rules will be applicable (where required).
- **Voucher Retrieval Request:** Cardholder may seek for voucher retrieval request for any transaction that is reflected on statement of the Cardholder which needs to be verified. The Cardholder will file such request within 30 days from the statement date and will be liable to pay USD 3 for each such request.
- Cardholders will be allowed to reload as and when they wish, but the total spending limit will not exceed the Travel Quota(TQ) or as guided by Bangladesh Bank.
- All fees and charges that may be incurred from the use of the card will be debited from the card account. Any fees like issuance fee, load &

reload fee that has already been cleared, may not be claimed for reimbursement.

- SBL will not provide any statement on card account. However, the cardholder may collect the same by paying applicable charges **(Per Statement BDT 100)**.
- The terms & Conditions, fees & charges and all other information regarding the use of the SBL Prepaid card are subject to change without any prior notice at the sole discretion of SBL.
- In case of any act of God, war, riot, civil disturbance, changes in the prevailing law upon which SBL has no control, and when any such cases make it impossible for SBL to abide by this agreement, SBL reverse the right to terminate this agreement prior to its without assigning any reason whatsoever.
- No interest or profit will be credited to the cardholder's account with respect to the available on his/her Card Account.
- It is the sole responsibility of the cardholder to safe-keep the card and PIN. SBL shall not be held liable for any misuse of the card.
- **Mandatory Security Instructions:**
 - 1] Never share your **Personal Identification Number (PIN)** with others.
 - 2] Do not keep your **Personal Identification Number (PIN)** with your Prepaid Card under any circumstances.
 - 3] The **3 digit Card Verification Code (CVC)** is very sensitive one and required for online transaction(s). It is located at backside of your card and advised to use it safely.
 - 4] Please do not handover your Standard Bank Limited Prepaid Card to any other reason whatsoever to prevent misuse of your Prepaid Card.

Required Documents for Travel /Hajj Prepaid Card:

1] For Individual Prepaid Card:

- A valid passport/Hajj Passport with valid Pilgrim visa,
- NID copy,
- Photograph,
- Properly filled prepaid card application form,
- KYC of the Applicant.

1] For Agency Hajj Prepaid Card:

- Hajj License,
- Trade License copy,
- Passport copy with valid Visa,
- Hajj Pilgrims Registration Certificate (Photocopy),
- List of pilgrimage,
- 02 copy Passport size photograph,
- KYC of the Agent.

For any update information, please visit standard Bank website: www.standardbankbd.com

Please note: The usage of this card is strictly subject to regulations stipulated by the Central Bank from Bangladesh and the Foreign Exchange Regulation Act, 1947 from time to time.

Customer's Signature: _____

Date: _____